

NATURE GUIDE/ GROUPS COORDINATOR

North Star Holiday Resort is a multi-award-winning and Eco-Tourism certified holiday resort at Hastings Point, in the heart of the northern NSW Tweed Coast. Over the past 40 years, North Star has grown to become one of Australia's top holiday destinations, with an onsite restaurant, conference and event spaces, day spa and leisure centre, kids' club, water park and 8.2-meter-high water slides and newly refurbished Marine Discovery Centre.

We are on the lookout for very special person who can add to the experience, enjoyment, and fulfilment of our guests and visitors. Join our team to further the exacting standards in ethical travel, style and ethos which are highly regarded as uniquely North Star. Nature guides wanted for school, tourist, and special interest groups.

Are you an experienced guide, a skilled graduate with special interests, active with a life interest in nature, or a local expert? Do you have Ecotourism guiding accreditation or equivalent? We welcome your enquiry.

You will need to demonstrate a dedicated regard for the education and enjoyment of others, first and foremost, plus a deep sensitivity for the natural environment in which we operate. Also, sound knowledge of Hastings Point and it's diverse ecosystems.

We are seeking a nature guide/ groups coordinator to join our small but passionate team. You will require a high standard of knowledge, passion to provide offering quality service with the safety and enjoyment of people as priority.

To be the excellent, professional, and ethical field guide you will therefore need to:

1. Have a love for nature, the outdoors and giving an unforgettable customer experience with previous experience in guiding/ outdoor activity highly regarded.
2. Hold a tertiary qualification in Outdoor Leadership, Education, Science, Eco-Tourism, Marine Biology or Ecology or have had 5 or more years' experience in a similar position.
3. Have a high level of organisation, position involves creating itineraries and runsheets which involve multiple departments. High level of attention to detail is essential with advanced administration skills with knowledge of Microsoft office and online booking system management skills.
4. Have flexibility in work hours with groups booking on an adhoc basis
5. Have a caring, enthusiastic, passionate, and respectful attitude towards all aspects of the natural environment.
6. Hold current Senior First Aid Certification and Working with Children check is required
7. Demonstrated drive and self-motivation to learn and adapt quickly

8. Have the fitness and ability to paddle kayaks and guide tours to our four eco-systems including the Hastings Point Rocky Shore Headland as a leader of guided tours.
9. Have exceptional understanding of WH&S requirements and risk assessments
10. Have a willingness to work in all kinds of weather
11. Have a desire to be an integral and valued member of our passionate team
12. Hold a current manual drivers license, and reliable transport is essential

Does this sound like you? Respond with your CV and cover letter. Make sure you cover the following criteria.

- Your background and relevant interest, including any formal studies or extent of your experience.
- A statement on the role nature and the wilderness plays in people's lives, and particularly your own.
- A statement on the personal skills, disciplines and values you'd bring to your preferred position in the team.
- A statement briefly outlining your thoughts on the following performance related aspects of our nature-based touring operation: professionalism, enthusiasm, empathy, work ethic, integrity, responsibility, risk management, interpretation

This is a maternity leave position with the possibility of extension. Immediate start for the right candidate.

Please email your CV and cover letter to Lisa Collier at lisa@northstar.com.au

You can find out more about the recently refurbished Centre Marine Discovery Centre and the services we offer visit www.marinediscovery.com.au